

RCA Approach used 2. Joint Review team / Trust Workshop

• 5 Themes

- Governance
- Infection Control
- Antimicrobial prescribing & clinical management
- Cleaning
- Communication

For Each Time Period

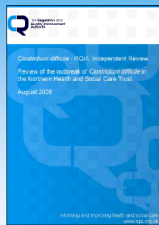
Teams to Identify

- Strengths
- Challenges
- Recommendations

Reflections on workshop

- Trust staff and Review team found the intensive 2 day event to be challenging
- Process was systematic by working through the timeline
- Relevant issues did emerge and were discussed openly
- Breaking into subgroups did impact on some staff who had roles covering different theme areas
- Input from different levels of the organisation was essential
- Needed good facilitation to avoid moving into an Inquiry rather than an Analysis approach
- Did allow the Review team to gain an in depth understanding of the actions at different stages

Findings



Review team concluded:

- Outbreak was caused by *C. difficile* Ribotype 027
- Likely factors contributing to the spread included:
 - The virulence of the strain
 - The pattern of 5 hospitals
 - Pressures on beds
 - Shortages in nurses and cleaners
 - Some non-compliance with antibiotic policies

Outcomes



- RCA Approach did facilitate the process
- Review team recommendations accepted by the Minister
- 36 recommendations which are now being implemented

Review report can be accessed at:
http://www.rqia.org.uk/publications/rqia_review_reports.cfm